

## Helen K. Liu

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### Education

**Ph.D.**, School of Public and Environmental Affairs, Indiana University-Bloomington, 2009

**M.A.** Department of Economics, University of Texas-Austin, 2004

**B.A.** Fisher College of Business, Ohio State University, 2002

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### Academic Appointments

- *Professor*, Department of Political Science & Graduate Institute of Public Affairs, National Taiwan University, 2021-Current
- *Associate Professor*, Department of Political Science & Graduate Institute of Public Affairs, National Taiwan University, 2018-2021
- *Assistant Professor*, Department of Politics and Public Administration, The University of Hong Kong, 2009–2018
- Associate Lecturer, School of Public and Environmental Affairs, Indiana University-Bloomington, 2006-2009

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### Academic Awards

- *Outstanding Research Award*, Ministry of Science and Technology, R.O.C. 2020-2021 (109-110)

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### Teaching Awards

- *Teaching Award (English-Taught Course)*, National Taiwan University, 2020-2021 (109-110) [全英語授課專任教師教學優良獎]
- *MOE Teaching Practice Research Program Excellent Award*, 2022-2023 (111-112) [教育部 111 年度教學實踐研究績優計畫]

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### Academic Service

- Editorial Board Member, *Government Information Quarterly*, 2023-Present
  - Editorial Board Member, *Public Administration*, 2024-Present
  - Associate Editor, *Digital Government: Research and Practice*, 2025-Present
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1. Tamaki Onishi, Helen K. Liu, Alisa V. Moldavanova, and Naoto Yamauchi "What do We Know about Asian Nonprofit Research? A Systematic Review and Bibliometric Analysis of 60 Years of Progress and Regional Variations." *Nonprofit and Voluntary Sector Quarterly*. Forthcoming. (Q1, SSCI)
2. Dahlweg, Anne, Yu-Wei Guo, Helen K. Liu, and Rick Vogel. "Cross-country differences in implicit citizenship and servanthship theories: Contrasting evidence from Germany and Taiwan." *International Review of Administrative Sciences* (2025): <https://doi.org/10.1177/00208523251344831> (Q1, SCOPUS)
3. Liu, Helen K., MuhChyun Tang, and Antoine Serge J. Collard. "Hybrid intelligence for the public sector: A bibliometric analysis of artificial intelligence and crowd intelligence." *Government Information Quarterly* 42.1 (2025): 102006. <https://doi.org/10.1016/j.giq.2024.102006> (No. 3, Q1, SSCI)
4. Shih, Chih-Huai, Wu, Yun-Chien., Liu, Helen. K., & Wu, Shun-Wen. (2024). Factors Determining Public Attitudes Towards Digital Contact Tracing Technologies in Taiwan. *Journal in Public Administration*. National Chengchi University. (Accepted) (in Chinese). (T1, TSSCI)
5. Zhu, Z., Zhang, M., Liu, Helen. K., & Kapucu, N. The Impact of Dual-Track System of Employment on Emergency Decision Making. *International Journal of Disaster Risk Reduction*, 104624. (2024).  
<https://doi.org/10.1016/j.ijdrr.2024.104624> (Q1, SSCI)
6. Sinead O'Connor and Liu, Helen K. Gender Perpetuation and Mitigation in AI Technologies: Challenges and Opportunities. *AI & Society*. (2023) <https://link.springer.com/article/10.1007/s00146-023-01675-4> (Q1, SCOPUS)
7. Liu, Helen. K. Exploring Relationships Between Nonprofit Participation and Political Participation in Asian Context. *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations* 35, 1–22 (2024). <https://doi.org/10.1007/s11266-022-00538-8> (Q1, SSCI)
8. Wen,Tzai-Hung, Lin, Chia-Hsien, Liu, Yi-Huei, Huang, Rong-Nan, Lin, Chung-Chi and Liu, Helen K. "Modeling geographical invasions of *Solenopsis invicta* influenced by land-use patterns," *Scientific Reports* 12.11733 (2022) 1-13. <https://www.nature.com/articles/s41598-022-15399-w> (Q1, SCOPUS)
9. Lin, Chia-Hsien, Wen, Tzai-Hung, Liu, Yi-Huei, Huang, Rong-Nan, Liu, Helen K. "Elucidating how the red imported fire ant (*Solenopsis invicta*) diffused spatiotemporally among different landscapes in north Taiwan, 2008–2015." *Ecology and Evolution* 11.24, 18604-18614. (Q1, SCOPUS)
10. <https://onlinelibrary.wiley.com/doi/full/10.1002/ece3.8465>  
Liu, Helen K. "Crowdsourcing: Citizens as Coproducers of Public Services." *Policy & Internet* 13.2 (2021) 315-331. <https://doi.org/10.1002/poi3.249> (Q1, SSCI)

11. Liu, Helen K., Lin, C. C., Huang, L. H., Huang, S. A., Huang, R. N. "Eradication and Control Strategies for Red Imported Fire Ants (*Solenopsis invicta*) in Taiwan." *Sustainability* 12.10 (May 2020): 1-20.
12. Liu, Helen K., Mei Jen Hung, Lik Hang Tse, Daniel Saggau. "Strengthening Urban Community Governance Through Geographical Information Systems and Participation: An Evaluation of My GoogleMap and Service Coordination." *Australian Journal of Social Issues*. 55.2 (February 2020):182-200.
13. Yu, Meng-Che, Lin, Huan-Sheng, and Helen K. Liu "Disaster Management and Development of Community Resilience: A Case Study of the DaHo Tribe in Pingtung County in Taiwan" *Journal of Public Administration*, National Chengchi University. 2019. (in Chinese)
14. Liu, Helen K. "The Impact of Transition from British to Chinese Rule on Social Service Delivery Systems in Hong Kong." *Policy and Politics*, 47.2 (April 2019): 331-352 <https://doi.org/10.1332/030557318X15407316999851>
15. Wu, Jie, Liu, Helen K. "Collaboration with Status Asymmetry: Evidence from HIV/AIDS Disease Control in China" *International Public Management Journal*. (Mar. 2019): 1-26.
16. Liu, Helen K. "Crowdsourcing Government: Lessons from Multiple Disciplines." *Public Administration Review*. 2017. <https://doi.org/10.1111/puar.12808>
17. Liu, Helen K. "An Analysis of online interaction in Ideas Generation for Public Policies." *Information Polity*. 2017. 22(2-3): 117-135.
18. Liu, Helen K. "Exploring Online Engagement in Public Policy Consultation: The Crowd or the Few?" *Australian Journal of Public Administration*. 2016. 76(1): 33-47
19. Nie, Lin, Liu, Helen K. and Cheng, W. "Exploring Factors that Influence Voluntary Disclosure by Chinese Foundations." *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations*. 2016. 1-27.
20. Lee, Eliza W.Y. and Liu, Helen K. "Factors Influencing Network Formation Among Social Service Nonprofit Organizations in Hong Kong and Implications for Comparative and China Studies." *International Public Management Journal*. 2013. Vol. 15, Issue 4, Pages 454-478.
21. Liu, Helen K. and Sandfort, Jodi. "Open Source Platforms for Citizen Engagement: Examining Ashoka's Design and Implementation." *Nonprofit Policy Forum*. 2011. Volume 2, Issue 2, Pages 1-20.
22. Gronbjerg, Kirsten, Liu, Helen K. and Pollak, Thomas H. "Incorporated but Not IRS-Registered: Exploring the (Dark) Grey Fringes of the Nonprofit Universe." *Nonprofit and Voluntary Sector Quarterly*. 2010. vol. 39 no. 5, Pages 925-945.
23. Reingold, David and Liu, Helen K. "Do Poverty Attitudes of Social Service Agency Directors Influence Organizational Behavior?" *Nonprofit and Voluntary*

### Refereed Journal Publications on Education

24. Liu, Helen K., Zih-Yang Zhou, and Benjamin Jackson. Exploring Learning Outcomes of Wikipedia-based assignments in an International Setting: A Case from an Undergraduate Public Administration Course in Taiwan. *Journal of Political Science Education*. 2024.  
<https://www.tandfonline.com/doi/full/10.1080/15512169.2024.2332471>
25. Krawczyk, Kelly Ann; Liu, Helen; Pallas, Christopher; Wade-Berg, Jennifer "The Future of Doctoral Training in Nonprofit Studies: New Students and New Challenges" *Public Administration Quarterly*. 2024.
26. Liu, Helen K., Assessment of Glocalization Teaching, *Journal of Scholarship of Teaching and Learning* (in Chinese)  
<https://jsotl.stpi.narl.org.tw/article/latestPaper>
27. Liu, Helen K., Nonprofit Management Education in Taiwan, *Journal of Nonprofit Education and Leadership*. 2022. DOI: <https://doi.org/10.18666/JNEL-11432>
28. Kim, Sung-Ju, Liu, Helen K., Jeong, Bok Gyo, and Cai, Qihai, Exploring Hong Kong Nonprofit Education Programs, *Journal of Nonprofit Education and Leadership*. 2022. DOI: <https://doi.org/10.18666/JNEL-2021-11335>
29. Liu, Helen K. and Liu, Yusheng, An Exploratory Research on Nonprofit Curricula in Taiwan: A Nationwide Analysis, *Third-Sector Review*. 2021. (in Chinese)
30. Kilonzo, Susan M., Sandfort, Jodi R. and Liu, Helen K. "Using Multimedia Learning Objects in Public Affairs Classrooms: Global Experiences with Hubert Project E-Cases and E-Studies." *Journal of Public Affairs Education* 2016. 22(3): 345–362.

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### Other Peer-Reviewed Publications

31. Liu, Helen K. & Chao, S. L. (2024, June). Exploring the Motivations of Open Innovation: An Empirical Case of Open-Source Hackathon Taipei. In *Proceedings of the 25th Annual International Conference on Digital Government Research* (pp. 565-573). <https://doi.org/10.1145/3657054.3657120>
32. Liu, Helen K., Chao, S. L., & Chen, H. M. (2024, June). Exploring Government-Citizen Relationships through TaipeiPASS and TaipeiOn Platforms. In *Proceedings of the 25th Annual International Conference on Digital Government Research* (pp. 383-392). [Best Paper Award]<https://doi.org/10.1145/3657054.3657101>
33. Chen, Y. C., Liu, Helen K., & Wang, Y. F. (2024, June). Governance Design of Collaborative Intelligence for Public Policy and Services. In *Proceedings of the*

34. Liu, Helen K and Lin, Tze-Luen. “vTaiwan: Deliberative Policy-making During COVID-19.” *The Routledge Handbook of Collective Intelligence for Democracy and Governance*, (Edited by Stephen Boucher, Carina Antonia Hallin and Lex Paulson). Routledge: 2023.
35. Liu, Helen K. “Service delivery reform in Taiwan: a case study of the happiness safeguarding station.” *Dilemmas in Public Management in Greater China and Australia: recent developments and future prospects amidst rising strains in bilateral relationships*, (Edited by Andrew Podger, et al.). Acton, Australia: Australian National University. 2023.
36. Jose Chen and Liu, Helen K. “The roles of community-based non-profits in the context of collaborative governance in Hong Kong and Taiwan.” *Designing Governance Structure for Performance and Accountability: Developments in Australia and Greater China*, (Edited by Andrew Podger, et al.). Acton, Australia: Australian National University. July 2020.p.167-191
37. Liu, Helen K., MuhChyun Tang, Kuang-Hua Chen. “Public Decision Making: Connecting Artificial Intelligence and Crowds.” In *ACM Conference proceeding of dg. o '20*, 214-222.
38. Liu, Helen K. “Open Source, Crowdsourcing, and Public Engagement.” In *Crowdsourcing: Concepts, Methodologies, Tools, and Applications*, edited by Information Resources Management Association, (2nd edition), 1144–1163. Hershey, PA: IGI Global. 2019.
39. Liu, Helen K. Challenges of collecting and analyzing data from online platforms. *SAGE Research Methods Cases*. 2019. doi:10.4135/9781526496966
40. Liu, Helen K. and Peter Cheung. “Developing Open Innovation: Exploring Social Innovation Design in Hong Kong.” In *Proceedings of the 52nd Hawaii International Conference on System Sciences*. 2019.
41. Liu, Helen K. “Cross-National Network Diffusion of Crowdsourcing Innovation Policy: Peer to Patent.” In *Proceedings of the 51st Hawaii International Conference on System Sciences*. 2018.
42. Liu, Helen K. “Crowdsourcing Design: A Synthesis of Literatures across Disciplines.” *Proceedings of the 50<sup>th</sup> Annual Hawaii International Conference*. IEEE. 2017.
43. Liu, Helen K., Harrison, Y., Lungo, K. and Lai, J. “From In-person Volunteering to Online-volunteering.” *Palgrave Handbook of Volunteering, Civic Participation, and Nonprofit Associations*, edited by David H. Smith et al. 2017
44. Liu, Helen. K. “Bring in the crowd to reinventing government.” Book Review. *Journal of Public Administration Research and Theory*, Volume 26, Issue 1,

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January. 2016.

45. Liu, Helen K. “An Analysis of the Social Process in Ideas Generation for Public Policies.” *Proceedings of the 17th International Digital Government Research Conference on Digital Government Research*. 2016. 379–387.
46. Liu, Helen K. and Chen, Bin. “The Challenges of Implementing Collaborative Governance in Hong Kong: Case Study of a Low-Income Family Community.” *The Road to Collaborative Governance in China*. Palgrave Macmillan US, August 2015. 45–67.
47. Liu, Helen K. and Sandfort, Jodi. “A Case Study of Open Source and Public Participation in Catalyzing Social Innovations” *Proceedings-2010 International Conference on Advances in Social Network Analysis and Mining*. 2010.
48. Liu, Helen K. and Reingold, David. “Network and Social Service Agency Performance: Empirical Links,” *Academy of Management Proceedings*. Vol 2009. No. 1. Academy of Management.

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#### Other Publications-Report

49. Liu, Helen K. et al. (2025). *Harnessing Crowdsourcing for Public Sector Innovation: Lessons from Six APO Members*. Asian Productivity Organization. <https://doi.org/10.61145/IEXI3608>
50. Liu, Helen K. (2024). *The 2024 Global Philanthropy Environment Index Taiwan*. IU Lilly Family School of Philanthropy.
51. Chen, Y. -W., Hsini Huang, Liu, Helen K., Liu, Chiu-Wa. (2024). *AI Classification and Welfare Distribution: Case of the Children and Adolescents Future Education and Development Account Policy*. Taipei: CTCI Foundation. (in Chinese)
52. Liu, Helen K., Tang, Yen-Chen, et al. (2023). *How will Taiwan's credit index assessment mechanism be established? Take Candid and Navegator as examples*. Taipei City: Self-Regulatory Alliance. (in Chinese)
53. Liu, Helen K. (2024). *The 2024 Global Philanthropy Environment Index Taiwan*. IU Lilly Family School of Philanthropy.
54. Joyce Yen Feng, Liu, Helen K., Chen, Wen-Liang, Sun, Tian-Mu, Y.L. Lin Hung Tai Education Foundation. (2023). *Research on the Ecosystem of Philanthropy in Taiwan*. Taipei : Y.L. Lin Hung Tai Education Foundation. (in Chinese)
55. Liu, Helen K. (2023). *Investigation of Service Quality Management of Elderly Care Service Organizations in Taipei City*. Taipei City Government. (in Chinese)

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56. Liu, Helen K. (2022). *The 2022 Global Philanthropy Environment Index Taiwan*. IU Lilly Family School of Philanthropy.  
<https://hdl.handle.net/1805/28193>
  57. Ku Yeun-Wen, Liu, Helen K., and Yeh Chung-Yang. (2020). *A Study for the Development of Social Work Manpower*. Ministry of Health and Welfare. (in Chinese)
  58. Liu, Helen K., and Liu Li-Chuan. (2019). *The Roles of Cross-Sector in Long-term Care*. National Health Research Institutes. (in Chinese)
  59. Liu, Helen K. “Creating positive experiences for crowdsourcing government” *PUBLIC* (July 24, 2019) <http://esadepublic.esade.edu/posts/post/creating-positive-experiences-for-crowdsourcing-government>
  60. Lee, E. W. Y., Chan, J. C. W., Lam, D. W. F., Chan, E. Y. M., Liu, Helen K., & Yeung, R. L. K. (2010). *Serving Alone: The Social Service Sector in Hong Kong: Annual Report on the Civil Society in Hong Kong 2009*.
  61. Gronbjerg, K. A., Cheney, L., Leadingham, S., & Liu, Helen K. (2007). *Nonprofit capacity assessment: Indiana charities, 2007*.
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#### **Other Innovations**

1. Common Wealth Magazine. (2024). Island Resilience Special Issue 800 of Common Wealth Magazine <https://www.cw.com.tw/graphics/taiwan-resilience-2024/>
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#### **Other Innovations**

1. Creation of Rescue Dogs Home Protection Crowdfunding Webpage, made by Nonprofit Management Course [2019/11/27-2019/12/26], NT\$ 81,600 has been raised for the PACK Sanctuary through Dodoker Platform:  
<https://www.dodoker.com/index.php?r=project%2Fview&id=372>
  2. Creation of A Smile for Christmas Crowdfunding Webpage, Nonprofit Management Course [2019/11/27-2019/12/23] NT\$ 30,401 raised for Andrew Charity Association through Dodoker Platform:  
<https://www.dodoker.com/index.php?r=project%2Fview&id=367>
  3. Creation of Heroes for Fire Ants Prevention Crowdfunding Webpage, Dodoker Platform, Nonprofit Management Course [2020/11/1-2020/11/30] NT\$ 68,200 raised for Association of Animal and Plant Health Inspection and Quarantine through Dodoker Platform:  
<https://www.dodoker.com/index.php?r=project%2Fview&id=518>
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#### **External Peer-Reviewed Competitive Research Grants**

*NSTC (MOST)*

1. **PI**, “Unleashing Crowdsourcing through Integrating Social Influence, Structure, Intent, and AI,” National Science and Technology Council, R.O.C. [NTSC 112-2410-H-002-116-SS3] 2023/08/01-2026/07/31, NTD 4,336,000.
2. **PI**, “Establishing Asian Nonprofit Database Index,” National Science and Technology Council, R.O.C. [NTSC 112-2410-H-002-117-MY2] 2023/08/01-2025/07/31, NTD 2,002,000.
3. **PI**, “AI-Based Platform for Persons with Visual Impairment for Effective Social Inclusion,” National Science and Technology Council, R.O.C. [NSTC 113-2923-H-002 -001 -MY2] 2023/10/01-2025/09/31, NTD 450,000.
4. **PI**, “Relational schemas of state-citizen interactions. Contrasting evidence from citizen collaboration in Taiwan and Germany.” MOST-DFG Joint Research Project, National Science and Technology Council, R.O.C. [NSTC 111-2923-H-002-001-MY3] 2022/10/01 ~ 2025/09/30, NTD 1,680,000
5. **PI**, “Board Member of Association for Research on Nonprofit Organizations and Voluntary Action.” Ministry of Science and Technology, R.O.C. [MOST109-2926-I-002-513-] 2019/05/05-2021/05/04; 2021/12/01-2024/11/31, NTD 282,000 per year; NTD 236,900 per year
6. **PI**, “Reinventing the Global Governance on Invasive Alien Species: Positioning Taiwan for Best RIFA Prevention, Predictions, and Education.” Ministry of Science and Technology, R.O.C. [MOST 108-2638-H-002 -001 -MY2] 2019/08/01-2021/07/31, NTD 14,763,000.
7. **Co-I**, “Taiwan-EU Multilateral Research and Innovation Cooperation Project.” Ministry of Science and Technology, R.O.C. [MOST109-2927-I-011-001] 2020/06/01-2021/05/31, NTD 3,097,000.
8. **Co-I**, “Online Public Opinion and Social Media Laboratory: Innovation in Research Methods and Dynamic Database Creation.” 2021/08/01-2023/07/31, NTD 9,589,000
9. **PI**, “The Evolution of Nonprofits in Intersectoral Governance: Big Data Application.” Ministry of Science and Technology, R.O.C. [MOST108-2410-H-002-011-], 2019/04/01-2020/03/31. NTD 661,000.

### **MOE**

10. **PI**, Yushan (Young) Scholar Award, 2023-2028, Ministry of Education, Taiwan, R.O.C. 2023/8/1-2028/7/31, NTD 1,000,000 Annually
11. **Co-PI**, “Benchmarking Project in Humanities and Social Sciences” Ministry of Education, Taiwan, R.O.C. 2023/08/01-2025/07/31, NTD 3,300,000
12. **PI**, Yushan (Young) Scholar Award, 2018-2023, Ministry of Education, Taiwan, R.O.C. 2018/8/1-2023/7/31, NTD 1,000,000 Annually
13. **Co-PI**, “2020 Benchmarking Project in Humanities and Social Sciences” Ministry of Education, Taiwan, R.O.C. 2021/08/01-2022/07/31, NTD 3,300,000
14. **PI**, “Social Media and Public Opinion in Asia.” NTU Core Consortiums,



Ministry of Education, Taiwan, R.O.C. [108L893503] 2019/01/01-2021/12/31, NTD 7,800,000. [PI, Sub-project “Network Factors Determining the Wisdom of the Crowds,” NTD 1,500,000.

### ***Other Governments***

15. **PI**, “Study of Service Evaluation and Quality Management of Elderly Care Organizations in Taipei City,” Taipei City Government, NTD 1,820,000.
16. **Co-I**, “Social Worker Human Resource Development,” Ministry of Health and Welfare, R.O.C., [M08D1170], 2019/10/17-2020/10/16, NTD 2,950,000.
17. **Co-PI**, “The Roles of Cross-Sector in Long-term Care,” within Research on Center of Senior Health and Long-term Care Research Center Project, National Health Research Institutes, 2018/08/01-2019/07/31. NTD 240,000.

### ***Others***

18. **Member**, “Social Cost and Governance Guidelines for AI Technology Development in Taiwan.” CTCI Foundation, NTD 3,000,000.
19. **Co-I**, “Ecology of Philanthropy,” Y.L. Lin Hung Tai Education and Culture Charity Trust, R.O.C., 2021, NTD 1,500,000.

### ***International***

20. **Co-I**, “Governance of Information Dissemination and Information Privacy,” Ministry of Education Social Science Research Thematic Grant, Singapore, 2022-2025.
21. **Co-I**, “Forging collective action in information commons: how user groups on Wikipedia and Baidu Baike govern themselves.” Hong Kong RGC General Research Fund. 2020-2022, NTD 2,715,706 (HKD735,500)
22. **PI**, “Comparing East and West Nonprofit Management Curriculum.” 2019 Toyota Foundation research grant, Japan, 2019-2021. NTD 1,595,000. (US\$55,000).
23. **PI**, “Exploring the Motivations, Incentive Designs, and Performance of Open Innovation in Hong Kong.” Policy Innovation and Co-ordination Office of the HKSAR Government, Public Policy Research Fund (PPR), 2016.A8.052.17A, 6/1/2017-5/30/2018, NTD 1,096,739 (HKD 297,032).
24. **PI**, “Explaining Collaborative Service, Network Structure, and Clients’ Outcomes of Public Services Providers in Hong Kong and Taipei.” Research Grants Council, General Research Fund (GRF), HKU 748712H, 11/1/2012-10/31/2015, NTD 2,180,803 (HKD 590,631)
25. **Co-I**, “Social Media and Contingent Network Structures: Events, Boundaries, and Diffusion,” Academia Sinica, Research Fund, AS-103-TP-C03, 01/01/2014-12/31/2016, NTD 2,701,000.

26. **Co-I**, “Capacity Assessment of Civil Society Sectors in Hong Kong,” Research Grants Council Public Policy Research (PPR), Public Policy Research, HKU7015-PPR-12, 2012-10-01- 2015-12-31, NTD 2,205,763 (HKD 597,391).
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### **International Conference Papers (Selected)**

1. Liu, Helen K “Building a Comprehensive Global Data Archive on Civil Society and Related Disciplines” Paper presented at the 53rd Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Washington, DC, USA. (Nov. 21-23, 2024).
2. Liu, Helen K, Chao, S. L., & Chen, H. M. (2024, June). Exploring Government-Citizen Relationships through TaipeiPASS and TaipeiOn Platforms. In *Proceedings of the 25th Annual International Conference on Digital Government Research* (pp. 383-392). [Best Paper Award at the Digital Government Research] <https://doi.org/10.1145/3657054.3657101>
3. Liu, Helen K, & Chao, S. L. (2024, June). Exploring the Motivations of Open Innovation: An Empirical Case of Open-Source Hackathon Taipei. In *Proceedings of the 25th Annual International Conference on Digital Government Research* (pp. 565-573). <https://doi.org/10.1145/3657054.3657120>
4. Chen, Y. C., Liu, Helen K, & Wang, Y. F. (2024, June). Governance Design of Collaborative Intelligence for Public Policy and Services. In *Proceedings of the 25th Annual International Conference on Digital Government Research* (pp. 146-155). <https://doi.org/10.1145/3657054.3657075>
5. Liu, Helen K. “Transforming Nonprofit Management Knowledge through Studio Learning: A Case from a Taiwanese Classroom” Paper presented at the 52nd Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Orlando, FL, USA. (Nov. 16-18, 2023).
6. Liu, Helen K. “Past, Current, and Future Research on Nonprofit and Civil Society in Asia.” presented at the 51st Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Raleigh, NC, USA. (Nov. 17-19, 2022).
7. Liu, Helen K. “Effects of Interactive Map on Citizens’ Incentives for Invasive Alien Species Prevention,” presented at the Public Management Research Conference (PMRC). Phoenix, AZ, USA. (May 25-28 2022).
8. Liu, Helen K. “Enhancing Collective Intelligence and Public Engagement through Artificial Intelligence,” accepted by the American Society for Public Administration (ASPA). Jacksonville, Florida, USA. (March 18-22 2022).
9. Liu, Helen K. “Sustainable giving from crowds: people, place, and context” In the Panel of the Heartstrings: Donor motivations in context, presented at the 50th Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Atlanta, GA, USA. (Nov. 18-20, 2021)
10. Ching Hua Lo, Liu, Helen K. “Exploring Scaling-up Social Innovation Measurements in Homeless Services” In the Panel of the Effectiveness in

Human Services Organizations, presented at the 50th Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Atlanta, GA, USA. (Nov. 18-20, 2021)

11. Liu, Helen K. "Nonprofit education in Eastern countries: Cross-country comparison of nonprofit education programs" In the Panel of A Look at Practice Based Pedagogies for Nonprofit Management Education across the Globe, presented at the 50th Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Atlanta, GA, USA. (Nov. 18-20, 2021)
12. Liu, Helen K. "Perception of Citizen Science for IAS Prevention: Assessment of Online Interactive Map On Motivation and Participation." Session 2: Urban ecological science and citizen science, THE 13th ILTER-EAP, (8-9 September 2021) (Virtual Conference)
13. Liu, Helen K. "Democratic Process through the Participation of Civil Society Organizations: Empirical Evidences from some Asian Countries." Workshop of Civil Society and Democratization: Insights from Service-Providing Nonprofit Organizations, hosted by the Wayne State University/University of North Carolina at Greensboro/George Mason University, USA (August 12-13, 2021)
14. Liu, Helen K. and Liu, LiChung, "Nonprofit Education Development in Taiwan." Nonprofit Education in East Asia: Comparative Perspectives, 14th International ISTR Conference & Summit, (July 11, 2021). (Online).
15. Liu, Helen K. "Evaluation of Volunteered Geographic Information Systems for Prevention of Invasive Alien Species." The 2nd International Conference of the Experiment Lab for Public Management Research (EXPMR): Leading Experimental Research in the Asia-Pacific Region, KDI School of Public Policy and Management, South Korea, (Dec. 3-4, 2020). (Online).
16. Liu, Helen K. and Liu, Yusheng, "Nonprofit Education Development in Taiwan." 2020 Taiwan Association for Schools of Public Administration and Affair (TASPAA) Annual Meeting and International Conference (Oct. 23, 2020)
17. Liu, Helen K., Huan-Kai Tseng, Z.H. Wen, Z.C. Liu, R.N. Huang. "Network Prediction of Red Imported Fire Ant Spread for Better Invasive Alien Species Management." Presented at 2020 Sunbelt Virtual Conference, Paris, France, (July 17, 2020). (Online).
18. Liu, Helen K. "Reinventing the Invasive Alien Species Prevention System through Network Governance," accepted into the 2020 Public Management Research Conference (PMRC). University of Hawai'i at Mānoa. (June 23-26, 2020).
19. Liu, Helen K., MuhChyun Tang, Kuang-Hua Chen. "Public Decision Making: Connecting Artificial Intelligence and Crowds," presented in the theme: Intelligent Government in the Intelligent Information Society, 21st Annual International Conference on Digital Government Research, South Korea, June 15-19, 2020 (virtual conference).
20. Liu, Helen K. "Nonprofit Education in Taiwan." In the Panel of the Development of Nonprofit Education Programs in East Asia: Recent trends and projections for future growth, presented at the 48th Association for Research on

Nonprofit Organizations and Voluntary Actions (ARNOVA). San Diego, California, USA. (Nov. 21-23, 2019).

21. Liu, Helen K. "Ownership Forms and Public Policy in Taiwan." Paper presented at the International Society for Third-Sector Research (ISTR) Regional Conference. Bangkok, Thailand. (July 15-16, 2019).
22. Liu, Helen K. "What are the DNA of Taiwanese Nonprofits?" Paper presented at the 3rd ARNOVA-Asia. Taichung, Taiwan. (June 5-6, 2019).
23. Liu, Helen K. and Peter Cheung. "Developing Open Innovation: Exploring Social Innovation Design in Hong Kong." In *Proceedings of the 52nd Hawaii International Conference on System Sciences*. (Jan. 2019).
24. Liu, Helen K., "Cross-National Network Diffusion of Crowdsourcing Innovation Policy: Peer to Patent", In *Proceedings of the 51st Hawaii International Conference on System Sciences*, 2018
25. Liu, Helen K. "Homophily and Competition Within Networks: Implications for Community Long-term Care Implementation." Paper presented at the 47th ARNOVA, Austin, TX, USA. (Nov. 15-17, 2018).
26. Wang, Wen-Jiun and Liu, Helen K. "Disaster Response Networks and Perceived Performance." Paper presented at the 47th ARNOVA, Austin, TX, USA. (Nov. 15-17, 2018).
27. Liu, Helen K. "Public Engagement and GIS Adoption: Crowdsourcing for Planning in the City." Paper presented at the 9th Greater China - Australia Dialogue Workshop, Shanghai Jiao Tong University. (Sept. 27-29, 2018).
28. Liu, Helen K. "Platforms for Open Innovation: Comparisons in Adoptions in the Public, Private, and Nonprofit Sector." Paper presented at the 25th IPSA World Congress, Brisbane, Australia, July 21-25, 2018
29. Liu, Helen K. "Exploring the Motivations and Adoption of Open Innovation for Social Enterprises in Hong Kong" Paper presented at the ARNOVA-Asia. Hong Kong. June 27-28, 2018.
30. Liu, Helen K. "Developing Open Innovation: Exploring Social Innovation Design in Hong Kong." Paper presented at the Digital Social Innovation Track at the 50th Hawaii International Conference on System Sciences (HICSS), Grand Wailea, Maui, U.S. (8-11 January, 2017)
31. Liu, Helen K. and C. Chen. "The roles of community-based nonprofits in the context of collaborative governance in Hong Kong and Taiwan." Paper presented at the ARNOVA Asia, Beijing, China. June 2017 and ARNOVA, MI, USA, Nov. 2017.
32. Liu, Helen K. Strengthening local communities through crowdsourcing: An Evaluation of My Google Map and Service Coordination. Paper presented at the ARNOVA, MI, USA, Nov. 2017.
33. Liu, Helen K. "Conceptualizing crowdsourcing for public policies." Paper presented at the IPPA, Singapore, June 2017.
34. Liu, Helen K. "Crowdsourcing as public policy tools." Paper presented at the IIAS Study Group on Coproduction of Public Services, Washington, DC, June, 2017.

35. Liu, Helen K. "Crowdsourcing Design: A Synthesis of Literatures across Disciplines." Paper presented at the 50th Hawaii International Conference on System Sciences (HICSS), Hawaii, U.S. (4–7 January, 2017)
36. Liu, Helen K. "Implementing Public-Private Partnership for Food Assistance Policy in Taiwan: Challenges and Alternatives." Paper presented at the HKU-USC-IPPA Conference on Public Policy (IPPA). Hong Kong, China (10–11 June, 2016).
37. Liu, Helen K. "An Analysis of the Social Process in Ideas Generation for Public Policies." Paper presented at the 17th Annual International Conference on Digital Government Research (dg. o). Fudan Univ., Shanghai, China (8–10 June, 2016).
38. Liu, Helen K. "Engaging the Crowds for Innovation in the Public Sector." Paper presented at the 20th International Research Society for Public Management Conference (IRSPM). Hong Kong, China (13–15 April, 2016).
39. Liu, Helen K. "Exploring the Political and Social Dynamics of Implementing Social Service Integration in Hong Kong." Paper presented at the 44th Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Chicago, Ill., U.S. (18–21 November, 2015); the 9th ISTR Asia Pacific Regional Conference. Tokyo, Japan (26–28 August, 2015).
40. Liu, Kai-lin and Liu, Helen K. 2015. "Information Asymmetry in Peer-to-Peer Lending Platform: Differences between For-Profit and Nonprofit Ownership—Case Study of Kiva and Prosper." Paper presented at the 9th ISTR Asia Pacific Regional Conference. Tokyo, Japan (26–28 August, 2015).
41. Liu, Helen K. 2014. "Linking Micro Behavior and Macro Structure of Social Service Delivery Networks" Paper prepared for presentation at the 43rd annual conference of the Association for Research on Non-Profit Organizations and Voluntary Actions (ARNOVA). Denver, Colorado. (20-22 November, 2014).
42. Liu, Helen K. 2014. "Balkanization in Collaborative Governance System: Power, Politics, and Structure in A Hong Kong Urban Community" Paper presented for presentation at the International Conference on Next Steps for Public Administration in Theory and Practice: Looking Backward and Moving Forward. Sun Yat-sen University, Guangzhou, China. (16-18 November, 2014).
43. Liu, Helen K. 2012. "Understanding Donor Motive and Behavior in the Online Philanthropy," Paper presented at the 41th Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2012).
44. Liu, Helen K. 2012. "Examining Communities for Online Public Engagement through Four Empirical Case Studies" Paper presented at the Association for the 32nd Public Policy Analysis and Management Conference. (November 2011).
45. Liu, Helen K. 2011. "The Birth and Influence of Rules: Examining Communities for Online Public Engagement." Presented at the Annual Political Networks Conference and Workshops and Association for Public Policy Analysis and Management Conference. (June, 2011).

46. Liu, Helen K. and Eliza Lee “Influences on Networks of Social Service Organizations in Hong Kong” Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2010).
47. Liu, Helen K. 2010. “Understanding and Mapping the Open Source Communities in the Public and Nonprofit Sector,” Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2010)
48. Liu, Helen K. and Jodi Sandfort. 2010. “A Case Study of Open Source and Public Participation in Catalyzing Social Innovations,” Paper accepted to the International Conference on Advances in Social Network Analysis and Mining. (August 2010).
49. Liu, Helen K. 2010. “Democratizing Social Innovations: Building Networks among Citizens, Governments, Nonprofit, For-profits through Open Source Platform” Presented at National Taiwan University, National Chengchi University, National Taipei University. (June 3rd, June 8th, and June 9<sup>th</sup>, 2010, representatively).
50. Liu, Helen K. and David Reingold. “Network and Social Service Performance: Empirical Links,” Paper presented at the Academy of Management Conference. (August 2009).
51. Liu, Helen K. and David Reingold. “Homophily and Diversification within the Social Service Inter-Organizational Networks,” Paper presented at the Midwest Political Science Association Conference and Sunbelt XXIX Conference. (July 2009).
52. Liu, Helen K. and David Reingold. “An Empirical Test of the Effects of Social Network on Social Service Agency Performance,” Paper presented at the Association for Public Policy Analysis and Management Conference. (November, 2008).
53. Helen K. Liu “Democratizing Social Innovations: Building Global Solutions Networks among Citizens, Nonprofit, For-profits, Governments, and Granters through the Changemakers Initiative,” presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2008).
54. Liu, Helen K. and David Reingold. “The Social Safety Net as Network” Published in the RGK Center Working Paper Series. (2008), presented at Midwest Political Science Association Conference (2008), and the APPAM Conference (November, 2007).
55. Grønbjerg, Kirsten, Liu, Helen K. and Tom Pollak "Incorporated but Not IRS-Registered: Exploring the Fringes of the Nonprofit Universe" Paper presented at the Academic of Management conference (August, 2008), West Coast Nonprofit Data Conference (April, 2008), and ARNOVA (November, 2007)
56. Liu, Helen K. “A Relational Incentive Contract Theory of Nonprofit Organizations,” presented at ARNOVA Conference (November, 2007).

57. Liu, Helen K. "Reexamine Job Satisfaction of the Federal Employees," presented at the Annual SPEA Young Researchers Conference and won the best paper award in public and nonprofit management section (April, 2007).
58. Christensen, R., Moulton, S, Nesbit, B., Witesman E., and Liu, Helen K. "Assessing the Effectiveness of Capacity Measures and Frameworks in Public and Nonprofit Performance Evaluation," Paper presented at ARNOVA Conference. (November, 2006)
59. Liu, Helen K. and David Reingold. "Social Networks and Welfare Among Mothers in Poverty," Paper presented at APPAM conference. (November, 2006).

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## **Invited Speakers/Lectures in International and Regional Conferences (Selected)**

### **International**

1. Invited Speaker, "Collective Efforts to Advance Research on Civil Society and Philanthropy in Asia "presented at the 50th Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Atlanta,GA, USA. (Nov. 18-20, 2021)
2. Invited Speaker, " Public Service Reform: from public-private partnership to collaborative governance " The 10th Greater China Australia Dialogue on Public Administration Workshop: Taking advantage of new technology, The Australian National University, Canberra, Australia (Online), (Feb. 26 ,2021)
3. Invited Speaker, "Evaluation of Volunteered Geographic Information Systems for Prevention of Invasive Alien Species" The 2<sup>nd</sup> International Conference of the Experiment Lab for Public Management Research (EXPMR): Leading Experimental Research in the Asia-Pacific Region, KDI School of Public Policy and Management, South Korea (Online), (December 3-4, 2020).
4. Invited Speaker, "Advancing Research on Asian Civil Society and Philanthropy: Past Accomplishments, Future Research Agendas, and Data and Theory Needs" Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). (Online), (Nov 11-13, 2020)
5. Invited Speaker, "Nonprofit Education Research Summit: Discussing and Comparing Eastern and Western Nonprofit Higher Education Programs" International Society for Third-Sector Research (ISTR), Montréal, Canada, (Virtual), (July 7-10, 2020)
6. Invited Speaker, "Advancing Research on Asian Civil Society and Philanthropy: Past Accomplishments, Future Research Agendas, and Data and Theory Needs" Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA-ASIA CONFERENCE). Yonsei University, Seoul, South Korea (Virtual) (June 11-12, 2020)
7. Invited Speaker, "A Diffusion of Innovation, Peer to Patent. " The 9th Greater China Australia Dialogue on Public Administration Workshop: Taking advantage of new technology, Sun Yat-Sen University, Guangzhou, China (Nov.7-9 ,2019)

8. Invited Speaker, “Big Data Development and Regulation for Social Policies in Taiwan.” The International Conference on Global Regulatory Governance, the Chinese University of Hong Kong. (July 4-6, 2019.)
9. Invited Speaker, “Varieties of Public Engagements for Public Policy in Taiwan: In Search of the Core Values.” The Workshop on Public Participation and the Policy Process in Asia, University of Hong Kong, Hong Kong. (June 25-26, 2019.)
10. Invited Panel Speaker, “TIBS Colloquy: Collective Impact in Theory and Practice,” at the 44th annual conference of the Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Chicago, Ill., U.S. (19–21 November, 2015).
11. Invited Panel Speaker, “Exploring Social Dynamic of Hong Kong Social Service Network,” An International Seminar: The Quality of Governance and Public Bureaucracy in East Asia, the Korean Association for Public Administration International Conference, Cheonan, South Korea (16 July, 2015).
12. Invited Speaker, “Social Media and Social Service Platforms+” Shanghai Development Research Foundation, Shanghai, China (31 March, 2015).
13. Invited Panel Speaker, “Boundaries for the Nonprofit Sector,” at the 43rd annual conference of the ARNOVA. Denver, Colo., U.S. (20–22 November, 2014).
14. Invited Speaker, “U.S. Nonprofit Regulation” and “Open Source and Research for Governments and Nonprofits,” at Tsinghua University, Beijing, China (11–15 October, 2014).
15. Invited Panel Speaker, “NGOs at a Crossroad: Hybridization and the Third Sector in Taiwan” at the Symposium on Next Step to a Better Future: Risks and Opportunities of NGOs in China and Taiwan, HKU, Hong Kong (July 26, 2012).

### **Domestic**

1. Invited Speaker, “Crowdsourcing: Citizens as Coproducers of Public Services,” Dr. Sun Yet Sen University (2022/12/6)
2. Invited Speaker, “U.S. Charity Regulation-Application to Social Enterprises”, Social Organization Law and Development, Taiwan NPO Self-Regulation Alliance (2021/6/24)
3. Invited Speaker, “The Possibility of Involving Citizens in Invasive Species Prevention”, Department of Entomology, National Chung Hsing University (2021/4/28)
4. Invited Speaker, “New Role for Citizens in Public Governance: Invasive Species as an Example” Integrative Biology Course, Department of Entomology, National Taiwan University (2020/12/15)
5. Invited Speaker, “Translating Science into Policy and Public Services: RIFA” Shackleton Program Grant Office, Ministry of Science and Technology (2020/6/5)



6. Invited Speaker, “Collaboration and Competition within an Elderly Care Network.” College of Social Sciences, Yonsei University and College of Social Sciences, National Taiwan University (2019/12/20)
7. Invited Speaker, (with Ku, Yeun-Wen and Yeh, Chung-Yang). "Governing Aging Society through Cross-sector Co-creation." National Health Research Institutes Forum in The 11th Asia/Oceania Congress of Gerontology and Geriatrics. Taipei, Taiwan (2019/10/24)
8. Invited Speaker, “Governance and Nonprofits: Experiences learned from Taiwan and Hong Kong” Taiwan-Philippine Policy & Social Innovation Forum, Taichung, Taiwan (2019/1/18-27)
9. Invited Speaker, “Crowdsourcing Government: What Works and What Doesn’t?” at the International Symposium: Governance in Local and Central Governments in the Age of Globalization, held by Directorate-General of Personnel Administration, Executive Yuan, Taipei, Taiwan (9 September, 2013).
10. Invited Panel Speaker, “The Challenges and Issues of Incorporating the ‘Wisdom’ of the Crowd into Public Policy Process through Online Platforms,” at the 2012 International Workshop on E-Society Research (E-Society) in Taiwan (16 March, 2012).
11. Invited Speaker, “The Structures of Knowledge Commons;” Paper presented at the Academic Sinica in Taiwan (2011).
12. Invited Speaker, “Democratizing Social Innovations: Building Networks among Citizens, Governments, Nonprofit, For-profits through Open Source Platform;” Paper presented at National Taiwan University, National Chengchi University, National Taipei University (2010).
13. Invited Panel Speaker, “Applications of Open Source Community in the Philanthropic Sector,” presented in the 6th East Asia NGO Forum 2010 Taipei, Taiwan (24–26 June, 2010).

### **Other Invited Academic Roles**

- Invited Moderator, Social Value International Conference 2019—Best Practice 1: The Social Value of Public Sector Infrastructure Plans, Taipei, Taiwan (Dec.4-5, 2019) Invited Commentator, Charity 100 Forum 2019: Charity and Culture, Shandong, China (Nov.15, 2019)
- Invited Discussant, The Development of Democracy and Local Governance in the EU, US and Asia, Howard Civil Service International House, Taipei, Taiwan (Nov. 24, 2018) Invited Speaker, “Community in Conflict: The Role of Civil Society.” ARNOVA Pre-Conference Symposium, Austin, Texas, USA. Nov. 14, 2018.
- Invited Commentator, “Choice of Major and Academic Grit: Case Study of National Universities in South,” The 10<sup>th</sup> Annual Conference on Development Studies—Taiwan Experience 2.0: Local and Global Development Studies and Practices, Taipei, Taiwan (Oct. 27-28, 2018)

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## Teaching Experiences

### National Taiwan University

- Globalization: Charities in Taiwan (107-2)
- Seminar on Nonprofit Organization and Management (2019-2021)
- Public and Nonprofit Organization (107-2 、 108-2)
- Public Administration I & II (2018-2021)
- Seminar on Public Administration (107-2)
- Human Resource Administration (107-1)
- Public Management (107-1 、 108-1 、 109-1)

### The University of Hong Kong

#### MPA courses

(with the most recent teaching evaluation scores by 2017:

Instructor scores: [I]; Department Average scores[DA]

Course scores: (C); Teacher scores (T))

- Managing Nonprofit Organizations ([I]: C: 93.1 T: 90; [DA]: C: 75.7 T: 78.7)
- NGO and Governance ([I]: C:87.5 T:91.1; [DA]: C: 81.5 T: 83.3)
- Collaborative Governance ([I]: C: 85.4 T:92.7; [DA]: C: 71.4 T:78)
- Nonprofit Management ([I]: C: 86.5 T:96.7; [DA]: C: 76.1 T:76.8)

#### Undergraduate courses

- Introduction to Public Administration ([I]: C:71.4 T:74; [DA]: C:78 T:81.6)
- Nonprofit Management ([I]: C: 71.8 T:79.2; [DA]: C: 73.3 T:77.9)
- Capstone: Research Internship ([I]: C: 75 T: 100; [DA]: C: 75.4 T:79.6)
- Social Innovation Internship (N.A)
- Global Citizenship Summer Institute (N.A)

### Indiana University

#### Undergraduate courses

- Management Foundations and Approaches (2006-2009)
- Case Studies for Policy Analysis (Fall 2008)

### Certification

- English Medium Instruction Certificate, Oxford EMI, UK, Aug 18-22, 2025

### Professional Training

- Lecturer, Case Method and Social Network Analysis, ICPSR, Central China Normal University, Wuhan, China, December 7-12, 2015
- Lecturer, NGO Management, HKUSPACE, Wenzhou, China Oct 19-Oct 20, 2014

- Lecturer, Case Method and Social Network Analysis, ICPSR, College of Administration of Jilin University, Changchun, Jilin, China, July 11-15, 2014
- Lecturer, Social Service Innovation in Hong Kong: Public and Nonprofit Partnership, Professional Training for Senior Government Officials, HKU, April 19, 2013
- Lead Teacher, Global Citizenship Summer Institute, Taipei and Seoul, June 17-22 and June 26-30, 2012 & 2011

### Teaching Grant Awards

- PI, MOE Teaching Practice Research program project, 2022-08-01-2023-07-31, NTD 276,000, “Creating and Testing Effective Studio Learning: Resolve NPO Challenges” [*MOE Teaching Practice Research Program Excellent Award*]
- PI, MOE Teaching Practice Research program project, 2021-08-01 ~ 2022-07-31, NTD 200,000, “Investigating Student Generated Content & Co-Creation Learning’s Outcomes and Impacts: Wiki Public Administration”
- Supervisor, MOST College Student Research Project, 2020-07-01 ~ 2021-02-28, NTD 48,000, Measuring Social Support in Taipei South Airport Community: The Case of Underground Worker Co-op
- Supervisor, MOST College Student Research Project, 2020-07-01 ~ 2021-02-28, NTD 48,000, “Open Innovation in Taiwan: From Participation Motivation, Mechanism Design, Model Analysis to Social Impact”
- PI, MOE Teaching Practice Research program project, 2020-08-01 ~ 2021-07-31, NTD 290,000, “Collaborative Learning, Social Network and Online Giving”
- PI, MOE Teaching Practice Research program project, 2019-08-01 ~ 2020-07-31, NTD 300,000, “Glocalisation: Scaling Nonprofits”
- PI, GHELC Experiential Learning Fund, Spring 2017, HKD 20,700, “Unleashing the Potentials of Community and Nonprofits through an Online Interactive Map.” <https://sspsso.wordpress.com/>
- GHELC Experiential Learning Fund, Fall 2013, HKD 38,200. “Create Social Values through Multimedia-Nonprofit Management Practice.” <https://hkunpm.wordpress.com/>
- EXCEL3 Case Development Fund HKD 30,000 for 2015–2016, Multi-media case, “DaHo Tribe Community Self-Prevention Against Disaster Program” will be published on and HKU EXCEL3 faculty platform.
- EXCEL3 Case Development Fund HKD 70,000 for 2013–2014, Multi-media case, “Field Divided—Challenges in Collaboration,” published on an international Hubert platform and HKU faculty platform. [http://www.socsc.hku.hk/ExCEL3/case\\_bank2/](http://www.socsc.hku.hk/ExCEL3/case_bank2/)  
<https://hubertproject.org/hubert-material/276/>

### **Scholarly Refereeing**

- Journal of Public Administration Research and Theory; Public Administration Review; Public Administration; Public Management Review; Public Performance and Management Review; Government Information Quarterly; American Review of Public Administration; Asia Pacific Journal of Public Administration; International Public Management Journal; Public Administration and Development; Journal of Public Policy Analysis and Management; Journals of Economics Analysis and Policy;
- VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations; Nonprofit and Voluntary Sector Quarterly; Nonprofit Management and Leadership; Nonprofit Policy Forum; Palgrave Handbook of Volunteering
- Social Forces; Sociological focus

### **External Examiner**

- Bachelor of Social Sciences (Honours) in Social Entrepreneurship and Development Studies of the Education University of Hong Kong, 2022-2024; 2024-2026

### **International Conferences (Selected)**

- Track Chair, 17th International Conference on Theory and Practice of Electronic Governance (ICEGOV 2024) (2024/2-2024/10)
- Board Director, The Digital Government Society (DGS) (2024/1-2026/12)
  - Communication Committee (2024/1-2024/12)
  - Publication Committee (2024/1-2024/12)
- Board Director, The Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2018/11-2021/11; 2021/11-2024/11)
  - Participate in all meetings of the ARNOVA Board of Directors
  - Provide leadership as the sole governing body of the Association
  - Be responsible for the formulation and implementation of the strategic plan.
  - Set internal and external policy and priorities/goals for the Association based on strategic vision.
  - Hire, set the compensation, and evaluate the performance of the Executive Director.
- Co-Chair, Conference Committee, ARNOVA, Washington, D.C., USA, 2024
- Co-Chair (with David Campbell), Conference Committee, ARNOVA, Florida, USA, 2023

- Host, Conference Committee, the 25<sup>th</sup> Annual International Conference on Digital Government Research, Taipei, Taiwan, June 11-14, 2024
- Co-chair, Conference Committee, the 24<sup>th</sup> Annual International Conference on Digital Government Research, Gdańsk, Poland, July 11-14, 2023
- Conference Proposal Review Committee, Public Management Research Conference, (2021/9-2022/6) Arizona State University, Arizona, USA, 2022
- Track Co-Chair, “Collaborative Intelligence: Humans, Crowds, and Machines,” the 22nd Annual International Conference on Digital Government Research, College of Public Affairs and Community Service University of Nebraska at Omaha, Nebraska, USA, June 9-11, 2021 (2022 & 2023).
  - Design and organize the conference track
  - Call for paper, review and select paper into panels
  - Invite reviewers and speakers
- Co-Chair, Professional Development Committee of Association for Research on Nonprofit Organizations and Voluntary Action (2020/11-2021/11)
- Committee Member, Taiwan European Union Innovation and Cooperation Program, Ministry of Science and Technology (2020/5-2021/4)
- Program committee member, Joint Conferences of Electronic Government-Conference for E-Democracy and Open Government Conference-Electronic Participation (EGOV-CeDEM-ePart 2020), 2020
- Conference Program Committee Member, the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Asia Conference, with the theme “New Roles and Tasks of Nonprofits, Social Economy Organizations, and Voluntary Action in 21st Century Asian Welfare States,” (2020/1-2020/6) hosted by Yonsei University, Seoul, South Korea, June 11-12, 2020
- Conference Program Committee Member, Public Management Research Conference, (2019/8-2021/6) University of Hawaii at Manoa, Hawaii, USA, 2020
- Committee Member, Executive Committee of Association for Research on Nonprofit Organizations and Voluntary Action (2019/11-2020/11)
- Committee member of “People, Government and Algorithms: Emerging Forms of E-Engagement with Artificial Intelligence” of the *International Digital Government Conference* 2019
- Conference Program Committee Member, the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Asia Conference, with the theme “The Actionability of Civil Society: Challenges of Social Innovation,” (2019/2-2019/6) hosted by the Tunghai University, Taichung, Taiwan, June 2-7, 2019
- Program Committee member, the 20th Annual International Conference on Digital Government Research (Dg. o 2019), with the theme “Governance in the

Age of Artificial Intelligence", (2019/1-2019/6) hosted by the Mohammed Bin Rashid School of Government, Dubai, UAE, June 18-20, 2019.

- Program committee member, Joint Conferences of Electronic Government-Conference for E-Democracy and Open Government Conference-Electronic Participation (EGOV-CeDEM-ePart 2019), (2018/12-2019/9) University of Camerino, San Benedetto Del Tronto, Italy, September 2-4, 2019
- Committee Co-Chair, Award Committee of Association for Research on Nonprofit Organizations and Voluntary Action (decisions on over 13 research awards) (2018/11-2019/11)
- Committee Member, Search Committee of Association for Research on Nonprofit Organizations and Voluntary Action (decision on CEO of the ARNOVA) (2018/11-2019/11)
- Committee member of the Digital Government Track of *Hawaii International Conference on System Sciences*. 2016
- Committee Member & Chair of one roundtable session, Emerging Scholars Professional Development Workshop of ARNOVA Conference for two terms. 2016-2017
- Track chair of "Philanthropy, Fundraising, and Giving" of ARNOVA Conference for the three terms. 2013-2016
- Committee Member, East Meets West: Expanding Frontiers and Diversity, the 10th International Conference on Grief and Bereavement in Contemporary Society, Hong Kong (11–14 June, 2014).
- Committee Member & Moderator, International Conference on the Third Sector and Public Governance in Greater China: Opportunities, Challenges, and Prospects. HKU, Hong Kong, (March 9, 2012).
- Committee Member, Track, ISTR Conference 2010.

#### **University Services (Selected)**

- Director of International Affairs, College of Social Science, National Taiwan University (1 August 2018-31 July 2019)
    - Develop strategies for international cooperation
    - Design and organize international exchanges activities
  - Chief Examiner for Undergraduate Studies, Public Administration, Department of Politics and Public Administration, HKU (1 August, 2016 –31 July, 2018).
    - Develop and design program and curriculum
    - Prepare program evaluation report
  - Honorary Fellow, Centre for Civil Society and Governance, HKU (2010–2016)
-